



TERMS OF BUSINESS

This document sets out the terms all our customers need to adhere strictly to. Please read this document carefully as some conditions may differ from those you're used to with Sensius UK.

1) **CANCELLATION POLICY**

Simply Clinics operates a strict cancellation policy. Customers wishing to reschedule an appointment must provide the clinic with a minimum of 24-hours' notice of the intention to do so. Failure to do this will result in a loss of the session, otherwise a rebooking fee will be levied to allow for a change of the appointment to a later date.

2) **PATCH TESTS**

Upon assessment of your previous appointments with Sensius UK, it might be deemed necessary to attend the clinic to undergo a patch test, to allow a therapist the opportunity to accurately reassess the situation and ensure the best and safest laser treatment is provided.

3) **CONSULTATION QUESTIONNAIRE**

At their first appointment, every customer will be asked to complete a consultation questionnaire. This is a series of questions predominantly about your general medical history and well-being, which will allow us take any such situations into consideration in the treatments to follow.

4) **TREATMENT COURSES**

For all packages purchased, multiple area sessions must be utilised at the same time where possible. For instance, sessions for upper back and lower back should not be split into separate clinic visits.

5) PRE & POST TREATMENT GUIDELINES

The following are guidelines to ensure best results are achieved from your laser treatment. Please ensure these are followed, as attending your appointment without having adhered to these guidelines may result in the clinic being unable to undertake your session, and a rebooking fee being charged in order to reschedule the appointment.

BEFORE YOUR TREATMENT

Do

- Shave the area being treated the day before your treatment using soapy warm water.
- Inform us of any changes that may apply to the medical declaration form you completed.

Do Not

- Wear tight fitted clothing on the day of the treatment.
- Apply any makeup creams the day of the session.
- Expose your skin to sun-beds, the natural sun or apply tanning products SIX weeks prior to treatment.
- Use skin peels or any products containing glycolic acid in the area to be treated at least TWO weeks prior to treatment.
- Use hair removal creams.
- Bleach the hair.
- Remove hair from the root by waxing, threading, tweezing or epilating throughout the course of treatment.

AFTER TREATMENT

Do

- Keep the skin hydrated with creams suggested by your therapist.
- Apply a cold compress if the area feels hot or uncomfortable.
- Contact us if you have any questions.

Do Not

- Scratch the area after treatment.
- Use perfumed creams, soaps or lotions on the treatment area.
- Expose your skin to heat – e.g. sauna, hot baths/showers or exercising for 48hrs after treatment.
- Exfoliate or perform microdermabrasion for 10 days after treatment.
- Expose your skin to sun-beds, the natural sun or apply tanning products for TWO weeks after treatment.

- Remove hair from the root by waxing, threading, tweezing or epilating throughout the course of treatment.

6) UNLIMITED PACKAGES

Customers who have purchased an unlimited laser package will receive the remainder of the most amount of sessions that can safely be administered within a year. The recommended frequency is one session every six weeks, which equates to 8 sessions in a year.

Progressing with the transferred package implies full acceptance of these terms of business in their entirety.

PRINT NAME.....

SIGNATURE.....